Recommendations of DH	Actions Agreed	By whom	By when	RAG	Comment /Risk/Issue
Review & the Serious Case					
Review					
1. Redesign services to invest in flexible good quality local services and away from sending people away from home. The use of in-patient services for assessment and treatment varies hugely across the country in terms of numbers of people and length of stay.	1.1- Ensure PWLD and their carers are involved in decisions about placements, move on and discharge planning by monitoring access to independent advocacy and involvement of family carers in review meetings.	Alan Brackpool	April 2013	Green	Successfully completed. PWLD and carers involved in planning and reviews. Use of independent advocacy.
	1.2- Monitor workforce training on safeguarding, use of restraint, MCA and DOLS as part of NHS contract monitoring process and via the Barnet SAB.	Vivienne Stimpson- CCG David Jones/ Sue Smith- LBB	Ongoing	Amber	Regular monitoring of MCA/DOLs through the Barnet SAB. Annual report currently in development.
					CCG developing a framework for Board assurance on quality and safety
	1.3 Implementation of a notification system to relevant agencies (local CLDS/GP/Commissioners) for	Helen Duncan- Turnbull	April 2013	Green	A notification system now in place

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	people returning back or being place out of Borough. 1.4 Need to consider pooling of health and social care resources and opportunities to collaborate across CCGs to develop alternative community with complex needs	Alan Brackpool/Temmy Fasegha	June 2014	Amber	Work to be developed as a product of the MDT review following Winterbourne review
2. Voice of people with learning disabilities and their families	2.1 Review and update information provided to PWLD and family carers at point of placements and monitor involvement of PWLD and carers via placement and contract reviews	Julian Easton- LBB Alan Brackpool-CCG	Sept 2013	Amber	Being developed for LA funded placements as part of the integration project
	2.2 Liaise with Barnet Healthwatch to involve PWLD and carers on 'Enter & View' programme.	Temmy Fasegha	Oct 2013	Amber	Healthwatch was set up in April 2013. Meeting has taken place with Healthwatch and Barnet Mencap to develop a programme for training people to be involve in the 'Enter & View' programme.
3. Implementation of Personalisation. The Department expects the NHS and local authorities to	3.1- Involving PWLD and carers in 'Complex Care Pathways development through LDPB, LD Parliament	Temmy Fasegha	Sept 2013	Amber	Workshop at Partnership board re complex needs, all stakeholders to be involved in future strategy.

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demonstrate that they have taken action to assure themselves and the public that they provide personalised care and support with choice and control in all settings –	and other existing forums.	Alan Brasknad	March	Amber	Working group set up as part of the work of the Health Development Subgroup and the CLDT to engage with PMLD
including hospital.	CCG to explore learning from personal health budgets pilots with view of implementation in Barnet for continuing health care.	Alan Brackpool	2014	Amber	
4. Providers and Ensuring Quality of Service:	4. Set up system for NHS Barnet CCG to share placement information with LBB to ensure better information sharing	Sue Smith	Feb 2012	Green	Good information sharing already established. Formal liaison established
5. Commissioning and Contracting:	5.1 Map social care and health resources invested in the care of people with complex needs and who challenge services as part of the 'Complex Care are work stream of the Integrated Commissioning Plan with a view of achieve better outcomes and value for money.	Vivienne Stimpson	March 2014	Amber	Various workstreams on complex care that need to be coordinated to provide framework for developing commissioning response.
	5.2 Update contracts and Individual Placement Agreement to include additional reporting requirements.	Alan Brackpool- CCG David Jones	June 2014	Amber	

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6. Workforce The Academy of Royal Colleges and the professional bodies that make up the Learning Disability Professional Senate will work to develop core principles on a statement of ethics which will reflect wider responsibilities in the new health and care architecture.	6. Use 'Skills for Care 'guidance to review workforce requirements and ensure monitoring through contract reviews.	Quality in Care Homes Team Commissioning Support Unit	October 2013	Amber	
7. Safeguarding	7.1 Monitor provider progress in implementing improvement actions identified in their Safeguarding Adults Assessment Framework (SAAF) submissions.	Sue Smith- LBB Vivienne Stimpson-BCCG	Ongoing	Amber	A comprehensive report and dashboard for quality and safety being developed for the CCG Board and to be reported on monthly. Barnet SAB currently in the process of completing annual report which will include an update from providers on actions to improve safeguarding

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7.2 Barnet CCG QIPP Board to discuss report on CCG recurrent transfer of resources to enable Council to develop capacity to fulfil new statutory responsibilities in respect of DOLS in hospitals.	Temmy Fasegha	April 2013	Green	BCCG has agreed funding of £17k towards the development of the DOLS office by LBB
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